

Payment Process for Autodesk Licensing

Autodesk has established a specific timeframe for subscription payments. To avoid any disruption in licensing services, please adhere to the following dates:

- **Invoice Date** - Date of order
- **Invoice Due Date** - Order date +30 days
- **License Suspension Date** - Order date +46 days (based on failure to pay invoice)

Please note that once the suspension date has passed, Autodesk will automatically place your account on a payment terms block list. This means that any future orders will require pre-payment.

How long does it take Autodesk to allocate a payment?

The fastest and preferred payment method is through the customer account portal. Although it may take some time for the payments to clear, this method is the most efficient for resolving license suspensions.


Standard BACS payments are also accepted, but they typically take 2 - 3 days to process. If you use this method, it's important to include a reference with the payment that reflects the invoice number. Omitting this information may result in delays in processing your payment and reinstating your licenses.

Payment Options

Autodesk offers customers all the main payment methods. If you wish to explore options for spreading costs, please contact your account manager at Man and Machine, or contact the main office using the details below.

 www.manandmachine.co.uk

 enquiries@manandmachine.co.uk

 01844 263700

KEY DATES

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